

# Mental Health Court Screening Client Experience Survey

**Dear Client:**

We are committed to providing the highest possible quality of care to our clients. In order to help us do that, we are asking you to complete this survey about your experiences with the Mental Health Court Screening Process.

Your answers are completely anonymous and confidential, and no one involved in your care will know how you responded. Whether you do the survey is entirely your decision. Saying no will not affect your care in any way. You can skip any question you don't want to answer and you can stop doing this survey at any time.

The survey will take about 5 minutes of your time. For each item, check the box that most accurately reflects your experience.

Sincerely,

Nova Scotia Mental Health Court Program

**1. Approximately how much time passed between the offense and the referral to Mental Health Court?**

- 0 - 5 months
- 6 - 12 months
- 12 - 24 months (1-2 years)
- over 24 months (2 years)
- I don't know

**2. Approximately how much time passed between the referral to Mental Health Court and the decision to be accepted into the program?**

- 0 - 5 months
- 6 - 12 months
- 12 - 24 months (1-2 years)
- over 24 months (2 years)
- I don't know

**3. Do you know what charges are being reviewed by the Mental Health Court?**

- Not at all
- Somewhat
- For the most part
- Definitely

**4. Do you understand how the Mental Health Court screening/application process works?**

- Not at all
- Somewhat
- For the most part
- Definitely

**The following questions are about your experiences around the service...**

**5. Do you feel safe when you are at Mental Health Court?**

- Never
- Sometimes
- Usually
- Always

**6. Are you given enough privacy when discussing your case with the Mental Health Court Team Members?**

- Never
- Sometimes
- Usually
- Always

**The following questions are about respect, and meeting your needs...**

**7. Do you feel that you are treated with respect by the Mental Health Court Team Members?**

- Never
- Sometimes
- Usually
- Always

**8. Do you feel that you have been treated unfairly for any of the following reasons?**

- Age
- Sex/gender
- Race/ethnic background
- Spiritual/religious beliefs
- Sexual orientation
- Language
- Financial situation
- A disability you have
- Another reason
- I was not treated unfairly

Specify here ↓

**9. Do you know what the next steps are for your situation (i.e. what will happen now)?**

- Not at all
- Somewhat
- For the most part
- Definitely

**10. Were you accepted into the Mental Health Court?**

If No, go to question 11 If Yes, go to question 13

- No
- Yes

**11. If you were not accepted into the Mental Health Court, did you receive information about what would be happening to your charges?**

- No
- Yes

**12. If you were not accepted into the Mental Health Court, did you receive information on community supports available to you?**

- No
- Yes

**13. What would have made your experience with Mental Health Court better?**

↓ Answer here

**14. What has been a positive part of your experience with Mental Health Court?**

↓ Answer here

**Thank you for taking the time to complete this survey.  
You can now mail it to:**

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The Nova Scotia Hospital  
PO Box 1004 Stn. Main  
Dartmouth, NS  
B2Y 9Z9